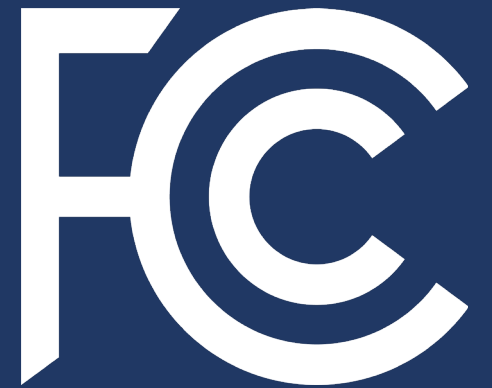




Affordable Connectivity Program
Helping Households Connect

Affordable Connectivity Program

February 23, 2022





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Agenda

- Affordable Connectivity Program Overview
- What Changed?
- Who is Eligible?
- Transition to ACP
- Consumer Protections
- How to Apply
- Questions?



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Overview of the Affordable Connectivity Program

The Infrastructure Investment and Jobs Act provided \$14.2 billion to modify and extend the Emergency Broadband Benefit Program to a longer-term broadband affordability program called the Affordable Connectivity Program.

What's Changed?

EBB Program

- Ended December 31, 2021
- Monthly service benefit of up to \$50 a month (up to \$75 for those of qualifying Tribal lands)
- \$100 connected device discount
- Households enrolled in EBB as of 12/31 are eligible to continue to receive their current monthly benefit through March 1

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- Began December 31, 2021
- Monthly service benefit of up to \$30 a month (remains up to \$75 for those of qualifying Tribal lands)
- \$100 connected device discount
- New ways to qualify



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Who Qualifies for the Program?

A Household is Eligible has an income that is at or below 200% of the Federal Poverty Guidelines; OR

A member of the household:

- Participates in certain assistance programs, such as SNAP, Medicaid, Federal Public Housing Assistance, Veterans Pension and Survivors Benefit, SSI, WIC (New for ACP), or Lifeline;
- Participates in one of several Tribal specific programs, such as Bureau of Indian Affairs General Assistance, Tribal Head Start, Tribal TANF, or Food Distribution Program on Indian Reservations;
- Is approved to receive benefits under the free and reduced-price school lunch program or the school breakfast program, including through the USDA Community Eligibility Provision;
- Received a Federal Pell Grant during the current award year; or
- Meets the eligibility criteria for a participating broadband provider's existing low-income program





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Qualifying Tribal Lands

- Any federally recognized Indian tribe's reservation, pueblo, or colony, including former reservations in Oklahoma
- Alaska Native regions established pursuant to the Alaska Native Claims Settlement Act
- Indian allotments,
- Hawaiian Home Lands, and
- Any land approved as Tribal for the purposes of the Lifeline program or the Affordable Connectivity Program by the FCC's Office of Native Affairs and Policy and Wireline Competition Bureau.



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Transition to Affordable Connectivity Program

- The Infrastructure Act provides for a 60-day transition period from the EBB Program to the ACP for households fully enrolled in the EBB Program as of December 31, 2021. The 60-day transition period for the ACP started on December 31, 2021 and will end on March 1, 2022.
- ACP began to accept enrollments on December 31, 2021.
- All EBB participating providers have been automatically transitioned to ACP participation with the Order adopting both voluntary and involuntary removal processes for providers.
- During this transition period existing EBB Program subscribers will continue to receive discounts at the EBB benefit level of up to \$50 until March 1, 2022.



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Transition to Affordable Connectivity Program

The Affordable Connectivity Program rules protect affordable connectivity benefit recipients by:

- Empowering consumers to choose the service plan that best meets their needs (including a plan they may already be on);
- Ensuring consumers have access to supported broadband services regardless of their credit status;
- Prohibiting providers from excluding consumers with past due balances or prior debt from enrolling in the program;
- Preventing consumers from being forced into more expensive or lower-quality plans in order to receive the ACP benefit;
- Reducing the potential for bill shock or other financial harms;
- Allowing ACP recipients to switch providers or broadband service offerings; and
- Providing a dedicated FCC process for ACP complaints



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Visit

Visit [ACPbenefit.org](https://www.acpbenefit.org)

Submit

Click "How to Apply" and complete the electronic application.

Contact

After receiving an eligibility determination from the National Verifier, the consumer can contact a service provider to enroll in the Affordable Connectivity Program.



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Affordable Connectivity Program Resources Page

FCC's ACP Webpage:

<https://www.fcc.gov/acp>

Participating Providers Page:

<https://www.fcc.gov/affordable-connectivity-program-providers>

USAC's ACP Page:

www.ACPbenefit.org

USAC's Website for service provider updates and trainings:

<https://www.usac.org/about/affordable-connectivity-program/affordable-connectivity-program-learn/learn/>

Sign up for ACP email updates:

<https://fe391570756406797d1477.pub.s10.sfmc-content.com/3n2usens2cz>



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Questions?